

What is the NRM and the Role of First Responder

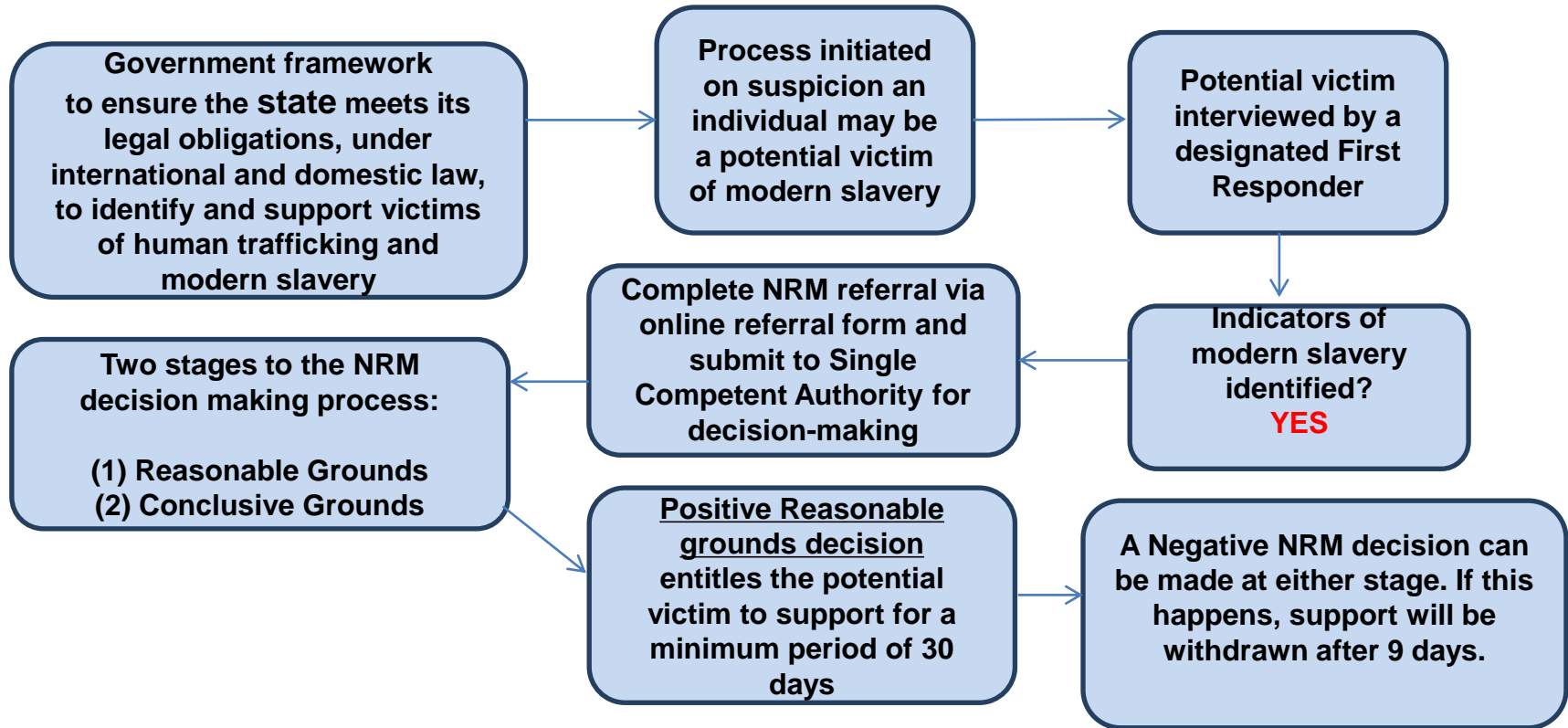
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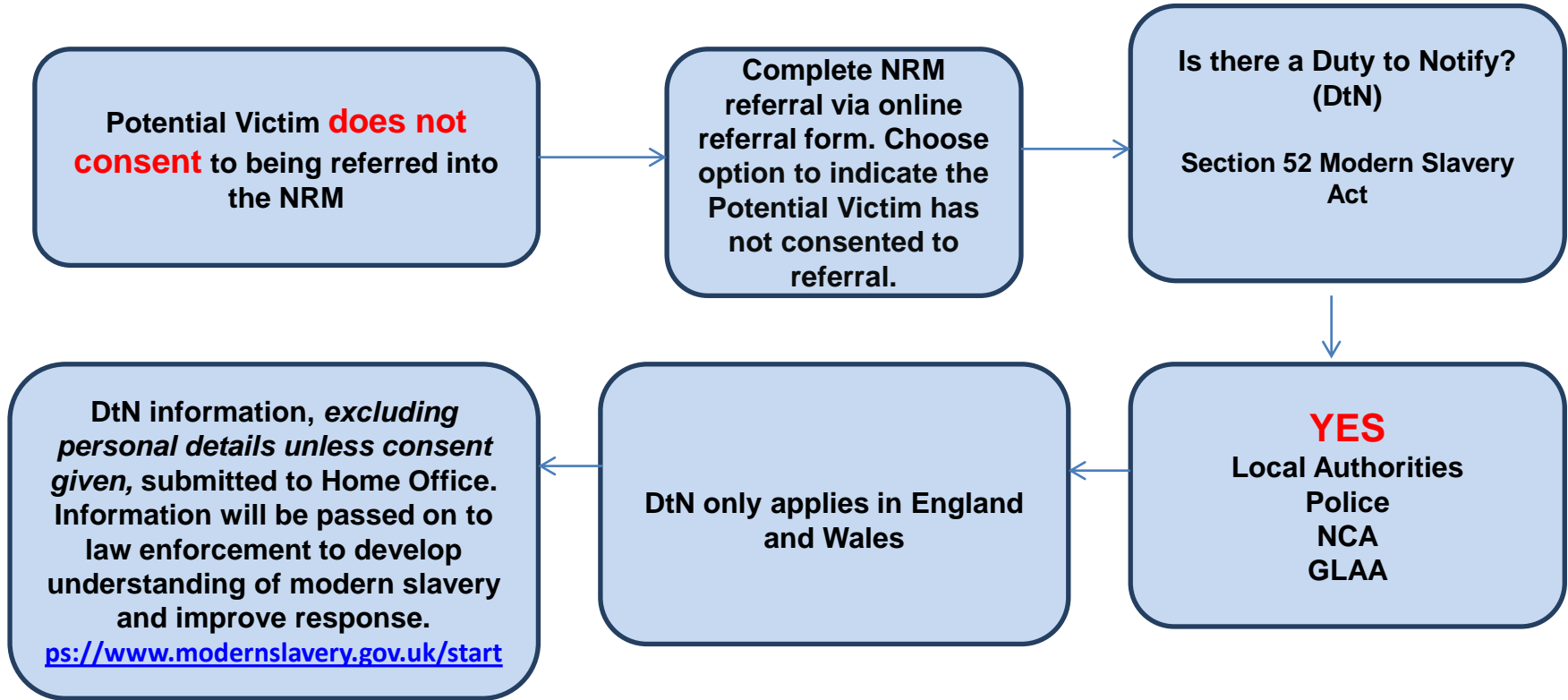
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salvationarmy.org.uk/modern-slavery



Overview of the NRM process



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Referral Pathways for Non-First Responders

- As a First Responder you may be approached by any non-First Responder, requesting you consider making a referral into the NRM. This could be colleague within your own organisation or even members of the public.
- Important to have a clear policy on how your organisation will respond in these situations. Bear in mind some potential victims will be fearful of engaging directly with the police.
- The Salvation Army has seen many cases where a non-First Responder has struggled to locate a First Responder willing to accept responsibility for conducting an NRM interview. Consider the serious implications of this.
- A reminder that specified public authorities have a duty to notify the Home Office of any individual encountered in England and Wales who they believe is a suspected victim of slavery or human trafficking.
- As estimates of the number of potential victims in the UK continue to increase exponentially, we implore Home Office to appoint additional First Responders.

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Access to Support Through the Modern Slavery Victim Care Contract (MSVCC)

- The Salvation Army coordinates the provision of support to adult victims of modern slavery and their dependents across England and Wales.
- Referrals are made to The Salvation Army either directly by a First Responder if the potential victim is destitute or at risk of further exploitation, or by the Single Competent Authority once a positive reasonable grounds decision has been made.
- A Risk Assessment undertaken in all cases to identify immediate welfare and safeguarding needs and how these can best be met, i.e., by way of Outreach support, in residential accommodation under the MSVCC or by the Local Authority.
- A referral to the Local Authority (LA) may be made if the potential victim is eligible for LA accommodation or if a referral under the Care Act is deemed appropriate.

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Access to Support Through the Modern Slavery Victim Care Contract (MSVCC)

When a potential victim becomes eligible for support under the MSVCC, this will include:

- ❖ A dedicated Support Worker
- ❖ A Detailed Needs and Risk Assessment
- ❖ A personalized Journey (Support) Plan
- ❖ Financial Support
- ❖ Through the Recovery Needs Assessment Process, support to move on from government funded support once a positive conclusive grounds decision is received
- ❖ Indefinite access to the Reach In Service for confirmed victims of modern slavery once they move on from the NRM

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Access to Support Through the Modern Slavery Victim Care Contract (MSVCC)

Where needed, support may also include:

- ❖ **Material Assistance - e.g., clothing, toiletries etc.**
- ❖ **Access to medical and dental care services; psychological support through counselling where required**
- ❖ **Access to legal advice - e.g., concerning immigration status**
- ❖ **Practical support - e.g., interpreting services, access to education for school aged children; whether child should be referred into the NRM in their own right**
- ❖ **Support with budgeting and access to a basic Survivor Bank account**
- ❖ **Support and assistance when engaging with the criminal justice system and if claiming compensation**

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